Seniors Rights Victoria

If you or someone you know is being mistreated, call Seniors Rights Victoria:

1300 368 821

Seniors Rights Victoria (SRV) provides help for older people who are being mistreated. Services include:

- Telephone helpline. You may reach SRV voicemail. Your call will be returned.
- Free support and information.
- Free legal advice.

Free and confidential advice for people over 60 years old

Where to get help and advice

If you or someone you know is being mistreated, these services are free and confidential for everyone to use.

Elders Rights Australia
1800 700 600
Information, advocacy and support

Office of the Public Advocate
1300 309 337
Advice on guardianship, administration and powers of attorney

Carers Victoria
1800 514 845
Advice and support for carers

Victoria Police 000
If you or someone you know is in an unsafe or life-threatening situation

Interpreter **13 14 50**

If you require an interpreter, call the Translating and Interpreting Service (TIS) and ask to speak with Seniors Rights Victoria in your language.

VICTORIA

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www.eccv.org.au

Dignity and respect

What happens when relationships with family go wrong

We all have a right to dignity and respect as we get older.

Harmful and unsafe behaviour is not acceptable, in families or in the community.

You do not have to deal with it alone, help is available outside the family.

Help and support is available for you to regain dignity and respect.

Stories from the community

As a single mother, I worked all my life to support my two sons. Later I gave them all my savings to buy a house, they put it under their names only. They got rid of my belongings and moved me to the garage.

I cook, clean, and look after my grandchildren. My daughter-in-law treats me like a maid and says, "You old woman, you and your clothes are out of date".

I rely on my child who is my carer to take me to medical appointments and visit my friends. She refuses to do it.

My son-in-law stops me from seeing my grandchildren and this breaks my heart.

The needs and wellbeing of older people are just as important as those of other family members.

Some seniors experience bullying or abuse from people they know and trust.

Mistreatment has many forms. It can affect an older person's financial, emotional or physical wellbeing.

Mistreatment can be deliberate.
It can also happen when people are not aware of how their behaviour affects their loved ones.

Mistreatment can happen to anyone regardless of gender, culture or religion.

When an older person is mistreated by a family member or friend, confidential help is available.