



ethnic
communities'
council of
victoria

Evaluation Survey Results

of

ECCV Responsible Gambling Awareness Week Forum

Let's Talk about Gambling in Multicultural Communities

At the conclusion of the ECCV Responsible Gambling Awareness Week Forum Let's Talk about Gambling in Multicultural Communities held in Carlton on 27 May 2014, 16 participants responded to the evaluation survey. Approximately 45 people attended the forum.

Positive feedback

Of those who replied, 93.75% indicated that overall the topics presented were useful and relevant.

100% of the respondents agreed that the forum workshop had been useful and relevant.

After attending the forum, 87.5% of participants said their understanding of issues around problem gambling in multicultural or ethnic communities had increased.

87.5% of respondents said that the contacts and networks they established during the forum would be useful to their work.

Presentation, Panel and Workshop

Typical feedback comments on the presentation were:

- 'The research presented was very interesting'
- '... Overall, the content discussion was great'

One participant suggested that a presentation by a specialist psychologist would have been an interesting and important addition. Another participant thought that some input and direct information from individuals who are gamblers would have helped gain more of an understanding.

One participant offered critical feedback on the workshop section of the forum. They felt that some of the panel discussion was not relevant enough to CALD communities.

One participant felt the forum was somewhat disorganised at times, despite leaving with a positive impression.

One person commented, 'It is scary to see that gambling is everywhere 24/7. More regulations need to be done. More community consultations.'

One participant commented that, within their profession, they hope to be able to discern people with gambling problems and be able to provide help or assistance.

One person specifically complemented the 'workshop, panel and keynote' format, which they thought was very good.

Overall the vast majority of participants were satisfied with the environment, organisation, format and content of the forum and had very little criticism to offer.

Future forums on gambling in multicultural communities

Participants expressed an interest in future forums on the following topics or with the following elements:

- CALD involvement
- How to deal with gambling and early intervention
- More organised activities for ECCV members
- Issues faced by ethnic ageing communities
- More forums and conversations
- A greater understanding of Islam and its communities
- Further brainstorming on what changes can be made, what programs and policies can be changed or implemented, and who to talk to make these changes occur.
- More gambling related discussion
- More personal accounts instead of problems
- More into multiculturalism and gambling
- Working groups facilitated with different communities
- How to promote inclusiveness across different cultures

General feedback comments

- 'Well organised. Good crowd.'
- 'Great event with an interesting bunch of people.'
- 'Thank you for organising this great event.'
- 'Very excellent event and presentations.'
- 'Very friendly environment to discuss the topic. I feel very comfortable & benefited from the discussion.'
- 'Great event, very interesting. I learned a lot.'

For further information

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