

ECCV Exploring Sustainable Business Models for Victorian Ethnic & Multicultural Aged Care Project

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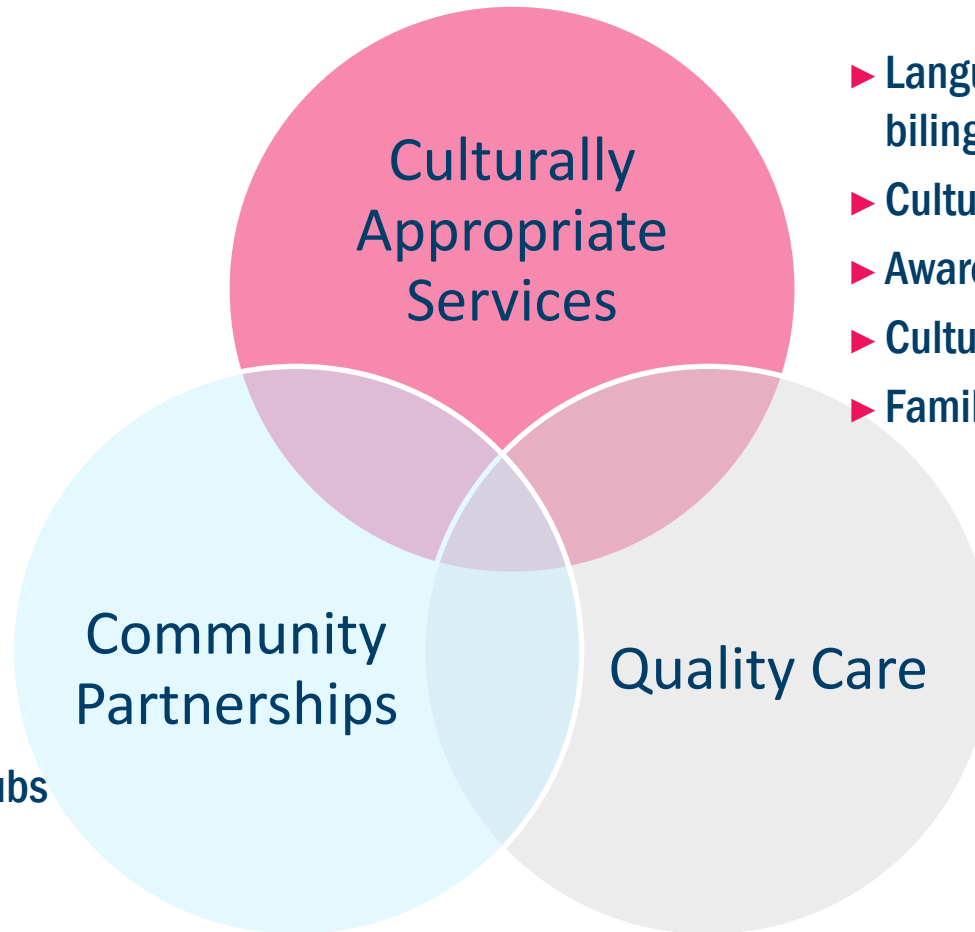
Ethnic Communities' Council of Victoria (ECCV)



Backgrounds



Benefits of Ethnic and Multicultural Providers



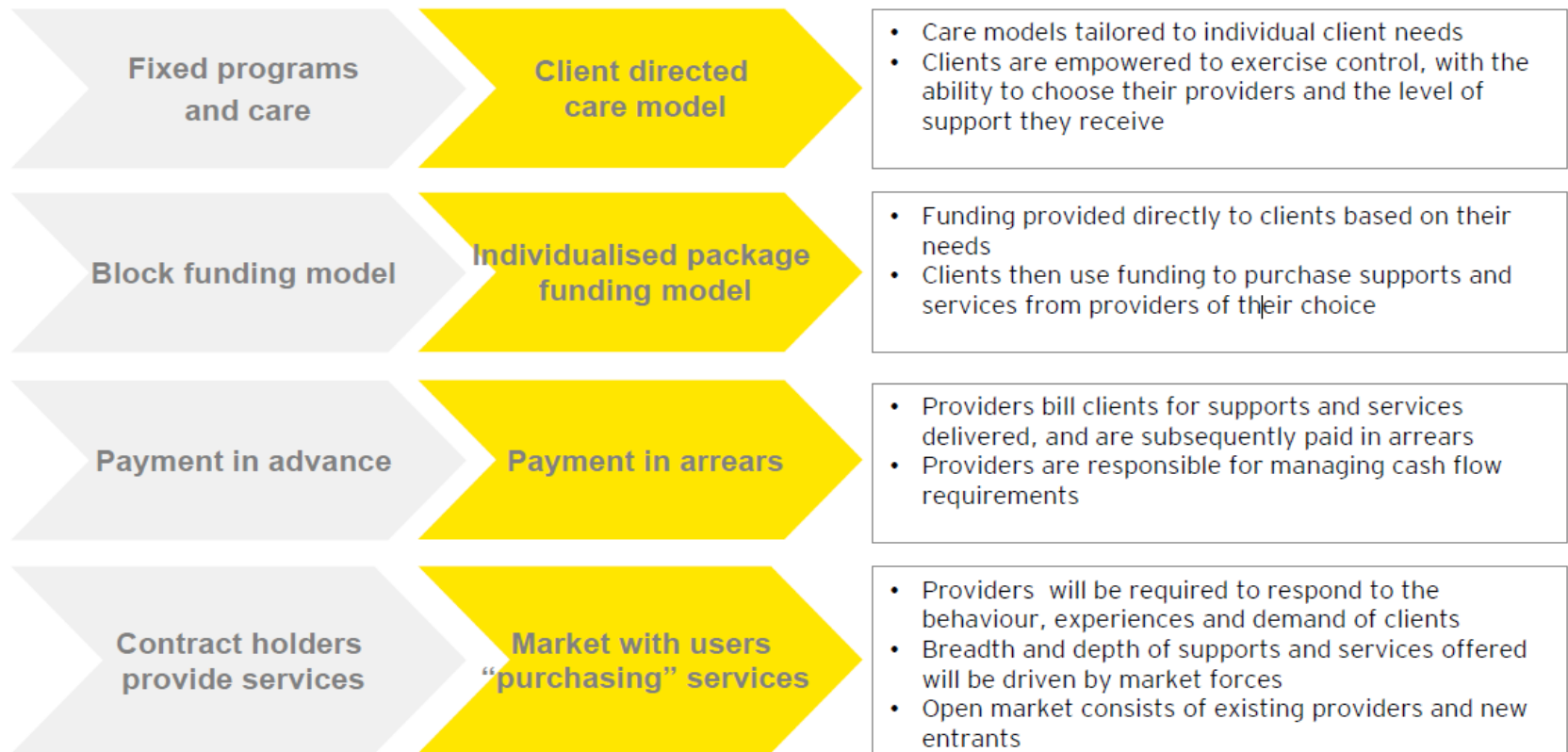
- ▶ Language & employment of bilingual staff
- ▶ Cultural and spiritual care
- ▶ Awareness of customs
- ▶ Culturally appropriate food
- ▶ Familiarity with homeland

- ▶ Social capitals
- ▶ Local ethno community groups e.g. recreational clubs
- ▶ Other local organisations including businesses

- ▶ Culturally specific dementia and palliative care
- ▶ Culturally sensitive aged care assessment

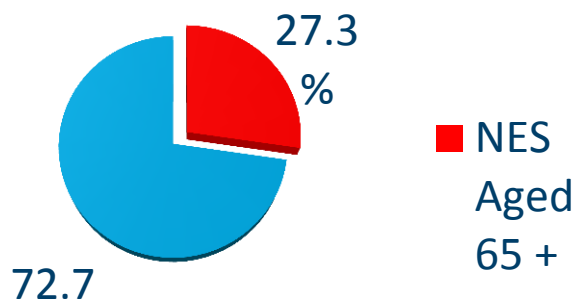


Key Changes and Impact for NFPs

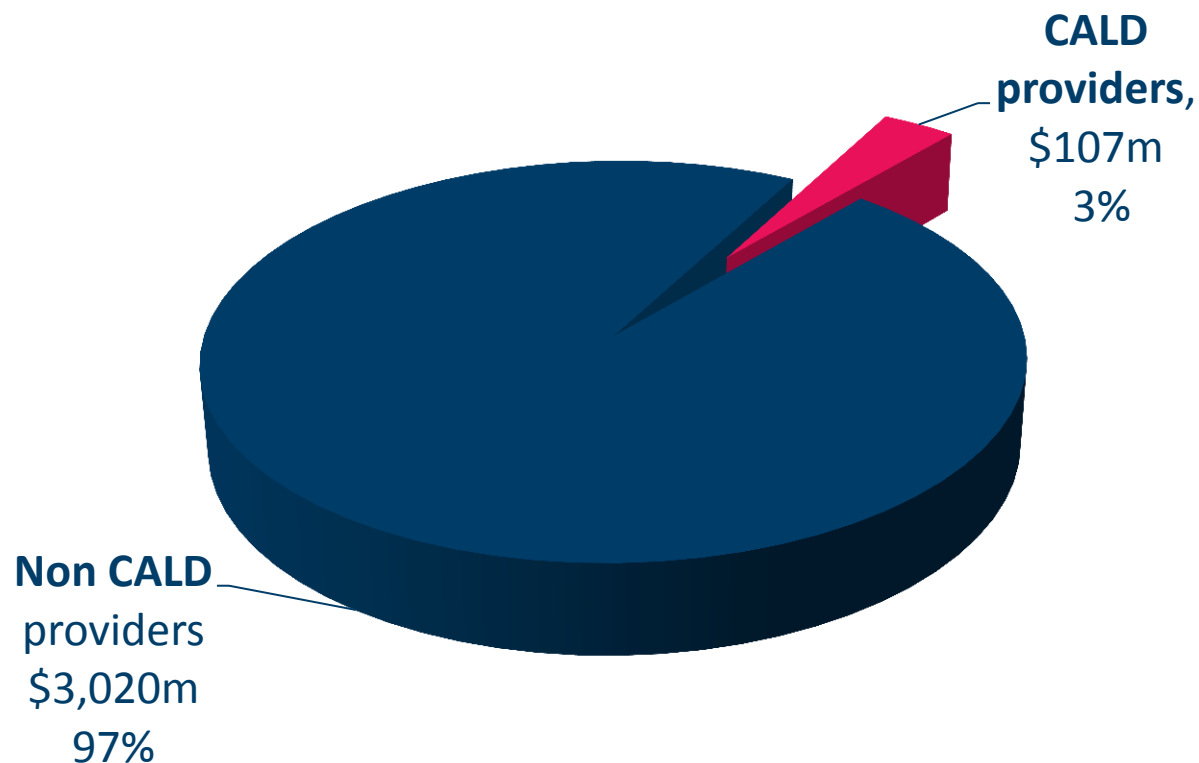


CALD providers & their market share

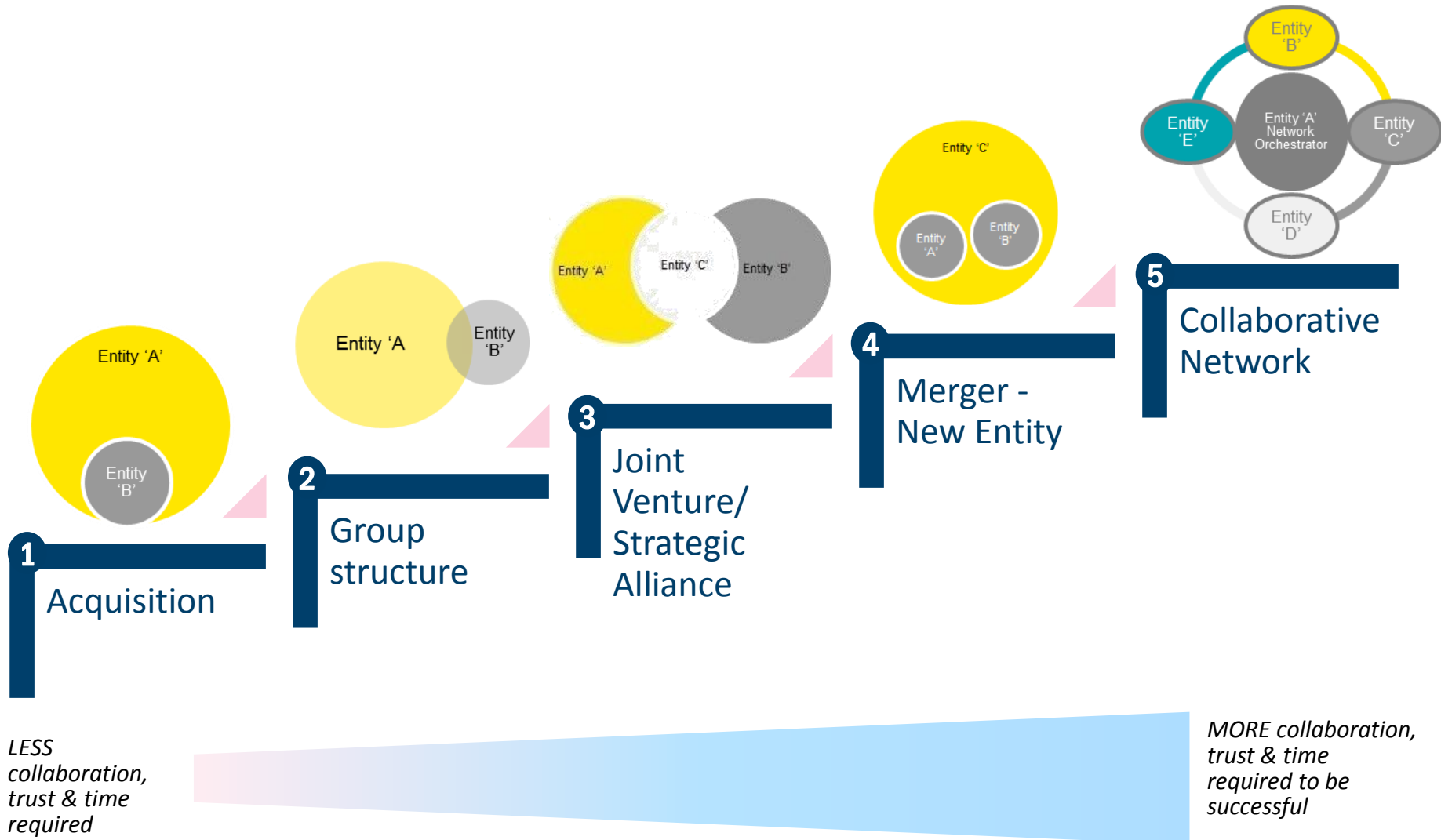
% of total Victorian 65+ population who were born in non-English speaking (NES) countries



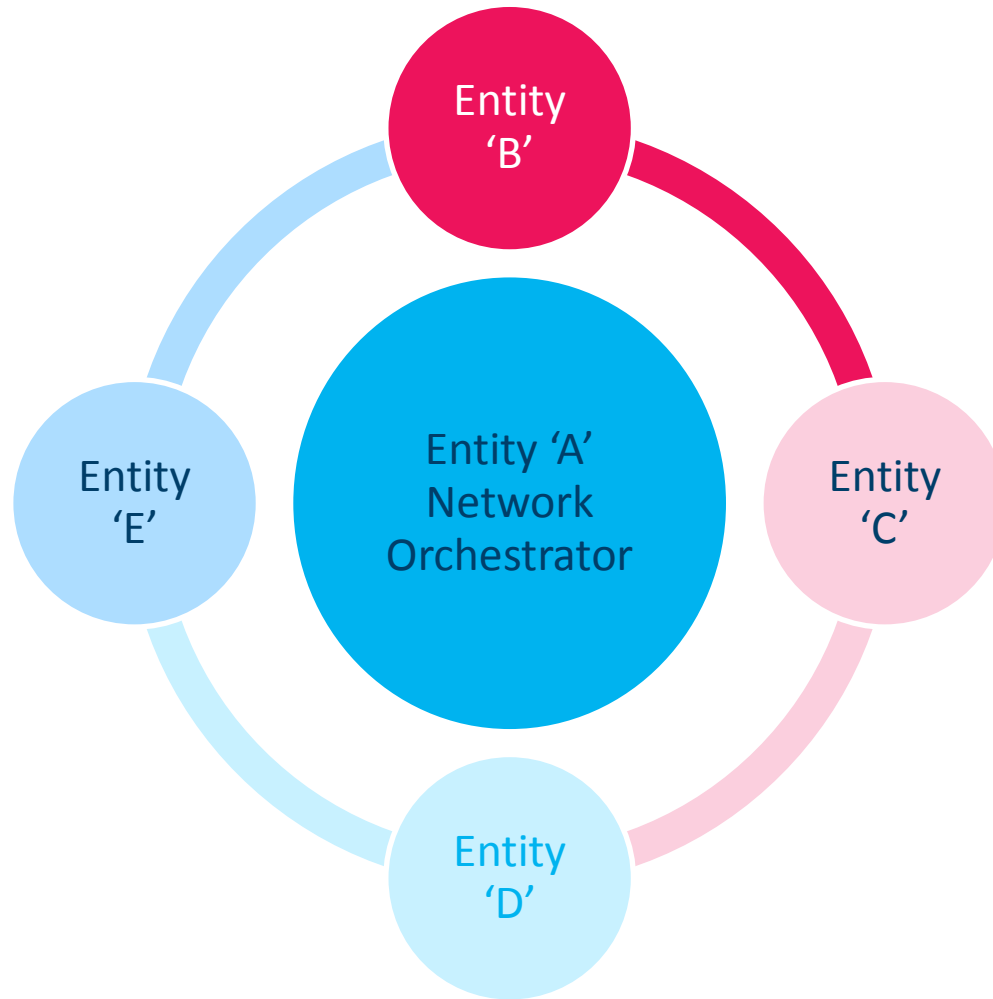
Funding allocated 2015 ACAR



Business model options



Collaborative Network



What If?



Vision for the Future



Thank You

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Handouts:

Project report: *ECCV Exploring Sustainable Business Models for Victorian Ethnic and Multicultural Aged Care*

